Kyocera Cloud Print and Scan

Software Information

Version 20240920

Doc
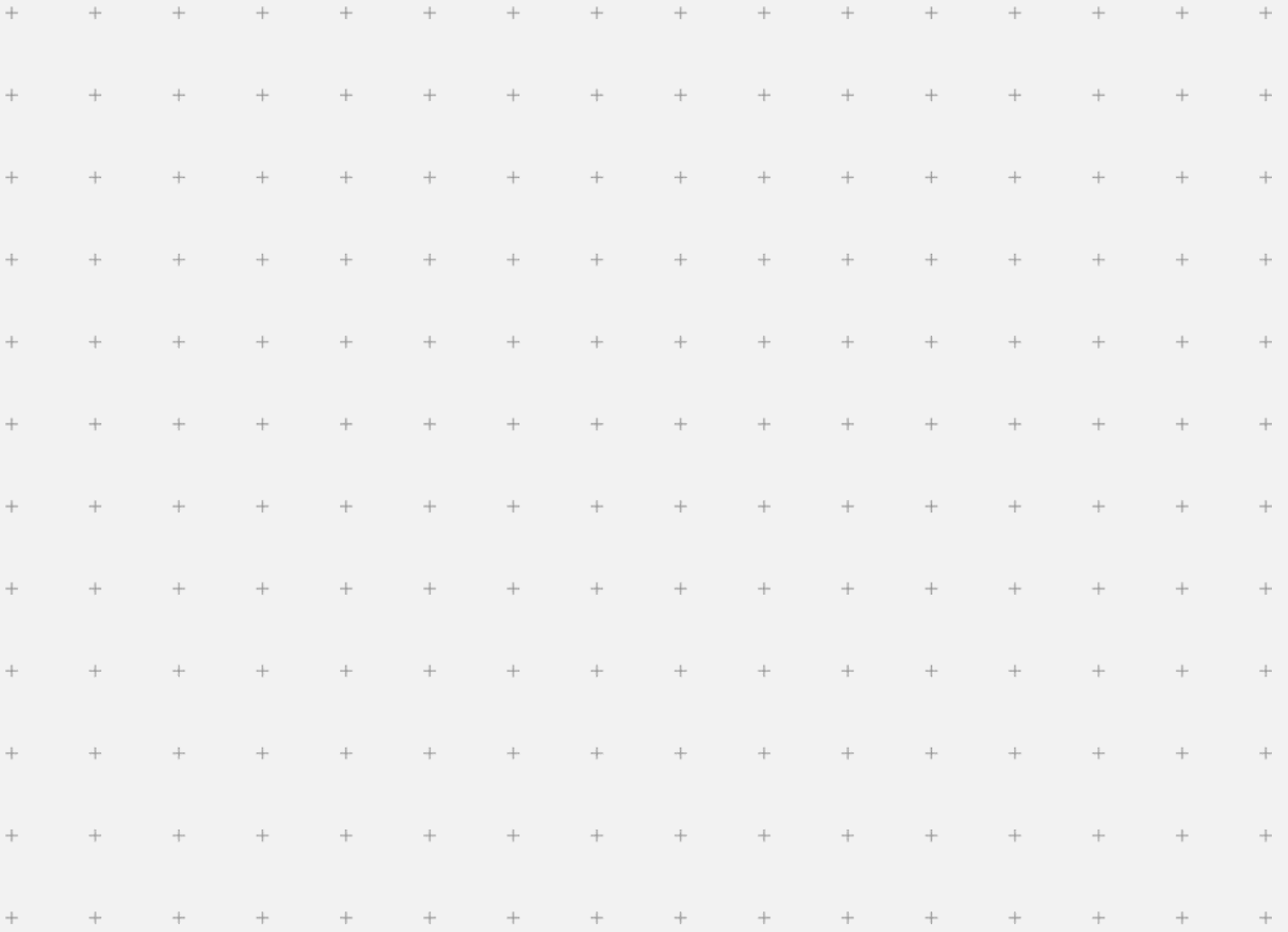
Revision history

Release Date	Revision	Chapter	Details
Apr 19, 2021	1.0	-	First release
May 21, 2021		5.1 2.1.2 7.2	- Updated supported browser - Added printable file format from third-party cloud storage - Updated supported models
Jun 30, 2021	1.0.1	2 7 8.2	- Added new chapter for new features of v1.0.1 - Updated entire license description - Updated supported models
Jul 30, 2021	-	- 1.3 6.2	- Added target reader - Described additional explanation for HyPAS App - Added software composition
Aug 23, 2021	1.1	1 3 7.1 9.1 9.2	- Added introduction - Added new features of v1.1 - Added new supported browser - Added new supported languages - Added new supported model
Jan 14, 2022	1.2	1.4 2.3 3 4 4.7 4.4, 4.5, 4.8 6.4	- Added trademark description - Updated system overview conceptual diagram - Added new features in v1.2 - Updated chapters to feature descriptions - Added detail spec when using OneDrive. - Updated HyPAS application screenshots - Relocated organization tree description
May 27, 2022	1.3	3 Throughout 4,5,6 9.1 9.2 Throughout 2-9	- Added new features in v1.3 - Replaced with screenshots from v1.3 - Added new supported language - Added new supported models - Unified terminology JCS, desktop application -> Desktop client
Aug 01, 2022	1.3.2	1.4 1.5 3 9.1 9.2	- Added new trademarks - Added important notice - Added new features in v1.3.2 - Added new supported language - Added new supported models
Sep 15, 2022	1.3.2	1.4 3.3	- Update trademarks - Added the explanation for non-extension authentication HyPAS application

Oct 28, 2022	1.3.4	3	- Added new features in v1.3.4
		4	- Updated screenshots for HyPAS App
		5	- Added explanation for KCPS HyPAS app
		7.1	- Updated the explanation for updating contract
		8.1	- Updated system requirements
		10.2	- Added new supported models
Dec 20, 2022	1.3.5	3	- Added new features in v1.3.5
		5.1	- Added explanation for Report to comparison table
Feb 24, 2023	1.4.0	3	- Added new features in v1.4.0
		8.1	- Updated the explanation for Supported OS
May 25, 2023	1.5.0	2.2	- Added following customer "Customers with many locations or a large number of print servers to manage"
		3	- Added new features in v1.5.0
		4	- Added some explanation and updated screenshots
		8.1	- Deleted Win8.1 support
		8.2	- Updated version number
		9	- Added explanation for volume license
Aug 2, 2023	1.5.0	11.2	- Corrected support models (Deleted Polaris Next HyPAS)
Sep 15, 2023	1.6.0	4, 5, 6, 7	- Deleted chapters describing existing features and old license
		3	- Added new features in v1.6.0
		5.1	- Added Chrome Extension topics
		5.4	- Added description for KYOCERA Mobile Print
		6.3	- Improved some of the description for clarification
		7.2	- Added new support models
		7.3	- Added Fax forwarding support models
Oct 3, 2023	1.6.0	3.3	- Added note and restriction for using Chromebook
Nov 2, 2023	1.7.0	3	- Added new features in v1.7.0
		7.1	- Added new support languages
		7.2	- Added new support models
Jan 19, 2024	1.8.0	2	- Added Chrome extension
		3	- Added new features in v1.8.0
		6.4	- Added Trial period
		7.2.1	- Added new support models
Mar 01, 2024	1.9.0	3	- Added new features in v1.9.0
		5.3	- Added explanation for HyPAS application
		7.1	- Added new supported language
May 13, 2024	1.10.1	1.1	- Improved how to open the info in this doc
		3	- Added new features in v1.10.1
Aug 01, 2024	1.11.0	3	- Added new features in v1.11.0

			• Importing Org Unit Information from Google Workspace
			• Guest User Registration
			• Hybrid Use of KCPS internal Users and External Auth Users
			• Specifying document size when scanning
			• Changing print order of print jobs
			• Setting Device Access Permissions by Group
			• Desktop Client Operation in Terminal Services
		5.1	- Add Windows Server to System Requirements
Sep 20, 2024	1.12.0	3	- Added new features in v1.12.0
			• Improved convenience when using Google Drive/Workspace
			• What's New in HyPAS Applications
			• What's New in the Desktop Client
			• Supports continued printing after logging out
			• Others
		5.3.1	• Add a topic about continuing printing after logout to the table.
		7.1	- New language support: Portuguese (Brazil)
		7.2	- New Model support: Sirius2

Contents

1. Introduction

1.1. About this document

This document describes Kyocera Cloud Print and Scan (KCPS) version 1.12.0.

1.2. Target reader

This document is intended for staff members at the RHQ and sales companies of Kyocera Document Solutions group.

1.3. Abbreviation

- KCPS is the abbreviation for Kyocera Cloud Print and Scan.

1.4. Regarding trademarks

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1.5. Important notice

When using virtual desktop environments such as Remote Desktop, Citrix, or Parallels on Windows Server, please install the Desktop Client directly on the Windows Server. You cannot use the Desktop Clients that are prepared as shared driver on another PC, such as a print server.

2. Kyocera Cloud Print and Scan System Overview

2.1. What is Kyocera Cloud Print and Scan?

Offices are becoming increasingly decentralized due to recent changes in social conditions. There is a growing need to deploy a solution for managing printing costs in distributed small offices and to manage and operate this solution at a lower cost.

KCPS tracks the number of pages that users can print and reduces the cost of extra printing by setting an upper limit. The printing environment is easily constructed with the use of the cloud, while low-cost operation is achieved by centralized management. Employees do not need to carry around printed materials and print data, which also prevents security risks.

KCPS supports the printing and scanning needs of various working conditions, by connecting to offices, satellite offices, home offices and cloud services.

2.2. Target customers

KCPS targets the following customers, regardless of company size:

- Customers who need a simplified output management solution
- Customers who manage documents in the cloud
- Customers who do not want to incur high operational management costs
- Customers who do not want to spend additional costs on print management
- Customers with many locations or a large number of print servers to manage

2.3. System overview

This chapter describes the main components of KCPS.

KCPS server provides cloud printing, cloud scanning, and print cost control. KCPS server is located in the cloud.
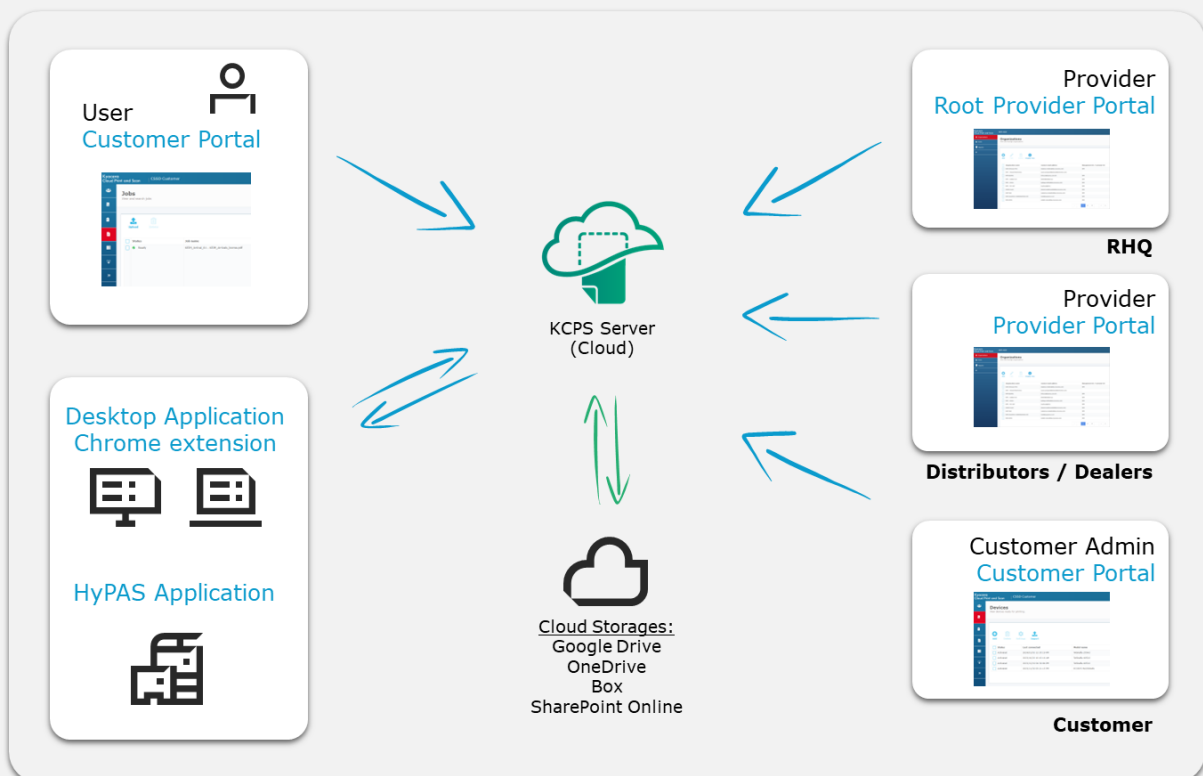
- **Root provider portal:** The root provider (RHQ) can access the **root provider portal** using a web browser. With this portal, RHQs can manage the URL links of the End User License Agreement (EULA), Privacy Statement, and the KCPS Desktop client package for their region. This portal also has an organization tree for RHQs to view the hierarchy of all the organizations in their region.

- **Provider portal**: The provider (RHQ, SC, Dealer) can access the **provider portal** using a web browser. They can add, edit, or delete organizations for child providers or for their customers.

- **Customer portal**: The customer admin or customer user can access the **customer portal** using a web browser. The customer admin can add user accounts for their own organization and configure settings related to print limit and print policy.
  Customer users can check their print job status and download scanned documents.

- **Desktop client**: The Desktop client connects to the KCPS server. Customers can upload their print jobs. Depending on the spooling configuration (cloud spool or local spool), the print jobs are either stored in the desktop or stored in the KCPS server.
  For non-HyPAS models, Desktop Client provides direct printing, print quota, and the print usage reports.

- **Chrome extension**: The Chrome extension is provided specifically for Chromebook users to be able to upload their print jobs to KCPS Server from any of their applications on the Chromebook that supports the print function. The Chrome extension is published on and available to be downloaded from the Chrome Web Store.

- **HyPAS application (MFP client)**: The HyPAS application must be installed for MFP to be used with KCPS systems. The HyPAS application connects to the KCPS server. Customers can release their print jobs that they uploaded using the KCPS HyPAS application. Customers can also scan their documents using this application.

- **Cloud Storage:** As third-party cloud storage, KCPS supports integrations with Google Drive, OneDrive, Box and SharePoint Online. By linking your cloud storage account with your KCPS account, you can print from and send scanned data to your cloud storage.

# 3. Kyocera Cloud Print and Scan 1.12.0 New Features

3.1. Improved Usability When Using Google Drive & Google Workspace

When using a Google Workspace account, it is necessary to set up configurations on the Google Workspace side in advance. For details, please refer to the Customer Administrator Guide.

3.1.1. Improved Usability When Using Google Drive

When using Google Drive, the user experience can vary significantly depending on whether you choose a Google Workspace account or a Google Personal account. If you link with a Google Workspace account, you can utilize the previous user experience where it was not necessary to specify files or folders in advance. Therefore, to avoid unintended user experiences, it has been made clear which account to use when linking Google Drive on the user profile screen.
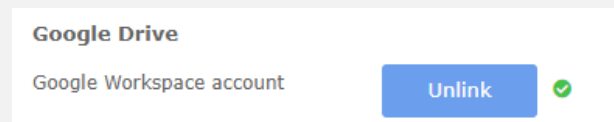
Note: With the update to version 1.12.0, environments where a link to Google Drive had already been set up using a previous version will default to using a personal account. If you wish to use a Google Workspace account for the link, manual reconfiguration is required.
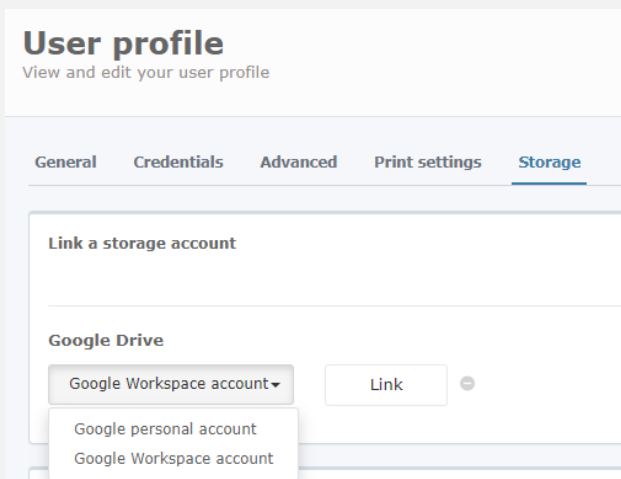
(Account switching)
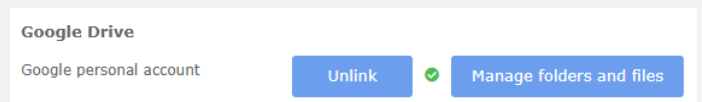
(When linked with Google Personal Account)

(When linked with Google Workspace Account)

3.1.2. Support for Automatic Linking with Google Drive

When a Google Workspace user logs into KCPS, automatic linking with their Google Drive is now available. The automatic link function can be used by activating Google Workspace authentication in the organization settings of the customer portal and registering Google Drive as available storage in advance.

Please note that this automatic linking feature is only available when a user who does not have an account in KCPS logs into the customer portal for the first time using Google Workspace authentication.

3.1.3. Support for Google's Shared Drive

It is now possible to use Google's Shared Drive as one of the storage options. Users who have a Google Workspace edition that allows the use of Shared Drive can continue to configure Google Drive integration as before and will be able to print from Shared Drive and save scans to Shared Drive.

3.1.4. Improved Google Workspace user synchronization

If a user who has been imported from Google Workspace is deleted on Google Workspace, that user will now also be removed from the KCPS user list the next time the user synchronization is performed.

3.2. What's New in the HyPAS Application

3.2.1. Expansion of the Scope for Specifying Number of Copies

Previously, the function to specify the number of copies was limited to files on third-party cloud storage, but this feature has now been expanded to include print jobs spooled on the KCPS server. This setting applies to the following print jobs:

- Files on third-party cloud storage (supported from previously)
- Print jobs from desktop clients
- Files uploaded via the web
- Print jobs from KX Driver
  - However, if "Keep KX Driver print job settings" is enabled in the organization settings, the original settings will be maintained even if a specific number of copies is specified in the HyPAS application.

For example, even if 3 copies are specified at the time of printing, if 2 copies are set in the HyPAS application, the final print will be 2 copies. Additionally, if the setting value "---" is selected, print jobs with a specified number of copies will maintain that number, while all other jobs will be printed as a single copy. This allows for flexible management of the number of copies for printing.
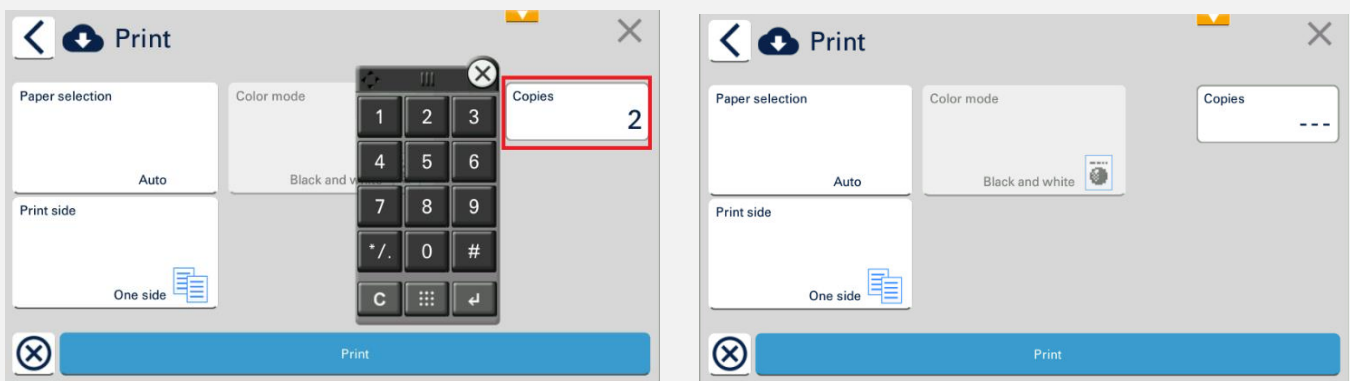
3.2.2. Expansion of Print Job Types that allow Paper source selection

Previously, the feature to specify the paper source selection was limited to files on third-party cloud storage, but this feature has now been expanded to include print jobs spooled on the KCPS server. This setting applies to the following print jobs:

- Files on third-party cloud storage (supported from previously)
- Print jobs from desktop clients
- Files uploaded via the web

However, this setting does not apply to print jobs printed from the KX Driver. When a print job from the KX Driver is selected in the print job list, "Auto" will be displayed in the settings field, and the paper source selection settings specified in the KX Driver will be maintained. Additionally, if multiple jobs are selected in the print job list and even one of them is a job printed from the KX Driver, "Auto" will be

displayed in the settings field. In this case, the paper source selection settings specified in the KX Driver will be maintained for the jobs printed from the KX Driver, while "Auto" will be set for the paper source selection of the other print jobs.
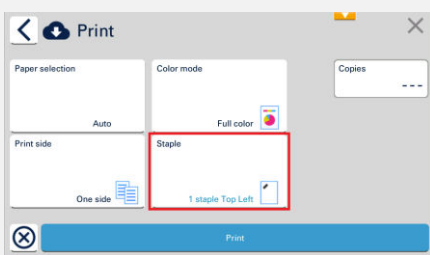
3.2.3.   Support Staple feature

The HyPAS application now allows for stapling settings. On devices installed with a finisher that supports stapling, you can apply settings for "1 staple Top Left", "1 staple Bottom Left", or "2 staples Left".
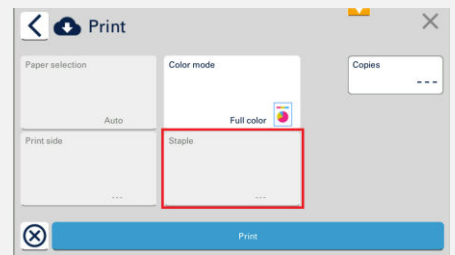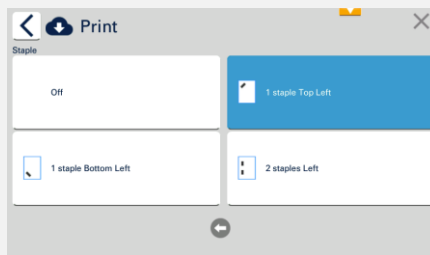
However, this setting does not apply to print jobs printed from the KX Driver. Regardless of the " Keep KX Driver print job settings" setting in the organization settings, when a print job printed from the KX Driver is selected, "---" will be displayed in the stapling settings, and the stapling settings specified in the KX Driver will be maintained.

Additionally, if multiple jobs are selected in the print job list and even one of them is a job printed from the KX Driver, "---" will be displayed in the settings field. In this case, the stapling settings specified in the KX Driver will be maintained for the jobs printed from the KX Driver, while the other print jobs will not be stapled.

Note: Even for documents or languages written from right to left, staples cannot be placed on the right side. Staples are always positioned on the left side.

（Staple setting screen）   （When a KX Driver job is selected）

3.2.4.   Support for Skipping Blank Pages during Scanning

The feature to automatically skip blank pages during scanning is now available. This feature allows you to select from the following three types of blank page detection:

- Blank pages + Ruled lines
- Blank pages only
- Blank pages + Some text

This enables the efficient removal of unnecessary blank pages, thus enhancing the overall efficiency of scanning operations.
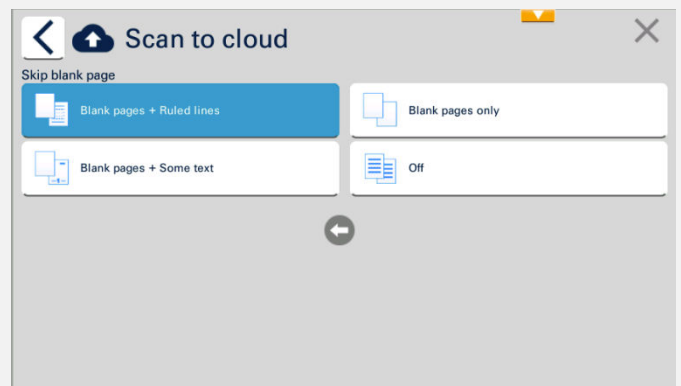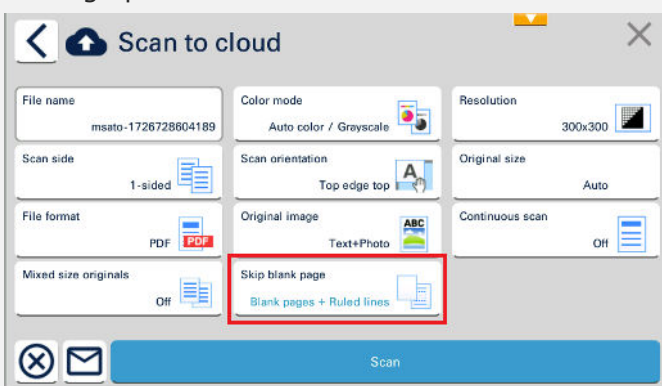
3.2.5. Support for Mixed Paper Sizes in Scanned Documents

Support for mixed paper sizes in scanned documents is now available. This allows for the scanning of documents with mixed paper sizes of the same width, such as A4 and A3, B4 and B5, or Letter and Legal.
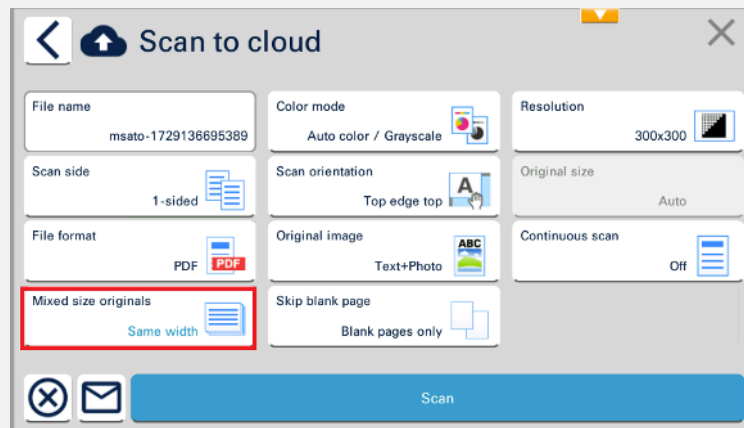
3.3. What's New in the Desktop Client

3.3.1. Improved Steps for Updating to the New Version

When a new version of the desktop client becomes available, the update process has been simplified. By clicking the "Download" button displayed in the update notification dialog, the new version will be downloaded, and the installation wizard will appear. Please follow the on-screen instructions to complete the update process.

Additionally, in environments where a PC is shared among multiple users, if a user is logged in with permissions that do not allow changes to the settings, a message saying "Please contact your IT admin" will be displayed in the dialog. This message is intended to prompt users to contact their IT administrator when a settings change is necessary.

Furthermore, as of version 1.12.0, these improvements are only applicable to the Windows version. The Mac version is scheduled to be supported in the future.

3.3.2. Improved Behavior When Running the MSI Installer

Considering that MSI packages are often used for silent installations, the MSI package will now automatically execute a silent install when run. As a result, the installation wizard's user interface will not be displayed as it would when running an EXE file.

This change allows for installations using Group Policy.

3.4. Support "Continue printing after logging out" feature

Previously, when a user logged out from the HyPAS application during printing, the print job would be canceled. This was part of the secure printing feature to prevent unauthorized removal of printed materials. However, in response to requests from environments prioritizing convenience, we now support a feature that allows printing to continue after logout and enables users to log in again to execute other jobs. For example, you can continue printing after logging out and then log in again to execute a scan

job.

This feature is only available with the Extension Authentication HyPAS application.

Note: When this feature is enabled, there may be situations where print usage is not accurately accounted for when the MFP is under high load. Use this feature with caution in environments that rely on quota functions or reporting for aggregation. If accurate usage tracking is essential, reconsider enabling this feature.

Additionally, when using Libra2 MFP (ECOSYS MA4000wifx, P-4027iw MFP), it is necessary to change the settings on the device side. Please set [Security Settings] – [Device Security] – [Job Status/Job Logs Settings] – [Remaining Print Jobs on Logging out] to [Continue]. The manual change of the device settings is a temporary measure. In the future, the device settings will be automatically changed according to the server-side settings.

3.5. Others

3.5.1. Changing the Organization Representative When External Auth is Enabled

It is now possible to assign the organization representative role to other local users when external authentication is enabled. The organization representative can be changed in the user edit screen.

3.5.2. New Language Support

Portuguese (Brazil) has been newly supported. For details on supported languages, please refer to Section 7.1.

4. KCPS Main Features

Please refer to the manuals for KCPS main features.

5. Specifications

5.1. KCPS system requirements

Web UI
(Provider portal/
Customer portal)
	• Supported Browser
	   o Chrome latest version
	   o Edge (based on Chromium) Latest version
	   o Safari latest version

Desktop client	• Supported OS
	   o Windows 10, 11
	   o Windows Server 2019, 2022
	      ▪ Intended to be used as a terminal server
	   o macOS 10.15, 11, 12, 13, 14
	
	Any operating system that has reached EOL (End of Life) is not supported.
	
	• Hardware requirements
	   o Intel Pentium 4 processor or later (SSE2 capable)
	   o RAM: OS minimum/recommended
	   o Hard disk space: 600 MB
	
	Follow the hardware requirements for Terminal Services when using Windows Server

Chrome Extension	• Supported environment
	   o Only Chromebook
	   o ChromeOS: Latest version (Tested in 116.0.5845.120)

Required port	• See Security White Paper

5.2. Software composition

Software	File name	Description
HyPAS application (Extension)	CloudPrintAndScan_1.12.0.xxxx.pkg (x: number)	The HyPAS application to install on the MFP. It is available as an official release from the KDC.
HyPAS application (Non-extension)	CloudPrintAndScanLimited_1.12.0.xxxxs.pkg (x: number)	The HyPAS application to install on the MFP. It is available as an official release from the KDC.
Desktop client	cloudprintscan_1.12.xxxx.x.exe (x: number)	Desktop client for Windows. It is available from a download link on the portal site or as an official release from the KDC.
	cloudprintscan_1.12.xxxx.x.pkg (x: number)	Desktop client for Mac. It is available from a download link on the portal site or as an official release from the KDC.

5.3. KCPS HyPAS application

KCPS supports two types of HyPAS applications: Extension and Non-extension authentication.

See the table below for the differences between Extension authentication KCPS HyPAS application and Non-extension authentication KCPS HyPAS application.

	Extension auth KCPS HyPAS app	Non-extension auth KCPS HyPAS app
Features	• After starting the MFP, the login screen of the KCPS HyPAS application will appear. Only registered users can use the MFP.	• You can use standard MFP functions without logging into KCPS. • Click the KCPS HyPAS application icon on the MFP's Home screen to display the login screen.
Anticipated Usage Environment	• An environment that requires authentication first before any function of the MFP can be used.	• Environments using MFPs that do not use the authentication function. • Environments using local or network authentication of MFPs. • Environments where other extension authentication HyPAS applications are used at the same time.
How to distinguish	• No close button (X button) on the authentication screen. • Product name: Cloud Print and Scan • Version: 1.X.X.xxxx • Package file name :	• There is a "close button" (X button) in the upper right corner of the authentication screen. • Product name: Cloud Print and Scan Limited • Version: 1.X.X.xxxxs

| | CloudPrintAndScan_1.X.X.xxxxx.pkg | • File name: CloudPrintAndScanLimited_1.X.X.xxxxs.pkg |

5.3.1. Precautions when using the Non-Extension Auth KCPS HyPAS app

Some features are not available in the non-extension authentication KCPS HyPAS application. To use these features, please use the extension authentication KCPS HyPAS application.

The functional differences between the Extension Auth KCPS HyPAS application and the Non-Extension Auth KCPS HyPAS application are shown in the table below.

Features	Extension auth KCPS HyPAS app	Non-extension auth KCPS HyPAS app
Switch language	Supported	Follows the settings of the MFP itself • Language switching is not available in the non-extension auth KCPS HyPAS application.
Offline login	Supported	Not supported
Clear cache	Supported	Not supported
ID card authentication	Supported	Supported • But it is not supported, when the Non-extension auth app is used with other extension auth app or when device authentication setting is turned On.
ID card registration	Supported	
ID card logout	Supported	
Monthly print limit	Supported	Not supported: • The "Print limit settings" setting is ignored and unlimited use is allowed.
Print policy	Supported	Partially supported • It does not take effect to device's native functions like copy, but it does to the non-extension auth KCPS HyPAS app's one.
Allow printing without Kyocera Cloud Print and Scan	Supported	Not supported • Settings do not take effect
Batch print	Supported	Supported • Printing is triggered only when logged into the non-extension auth KCPS HyPAS application.
Reports	Supported	Supported • Jobs other than "Scan to cloud"/"Scan to me" and printing from "Kyocera Cloud Print and

		Scan"/Third-party cloud storage are output as "User not authenticated by Kyocera Cloud Print and Scan."
Continue printing after loging out	Supported	Not supported ● The functions of the MFP itself can still be used concurrently as before.

5.3.2. FAQs about Non-Extension authentication KCPS HyPAS application

● Can I use an extension authentication KCPS HyPAS application and a non-extension authentication KCPS HyPAS application at the same time on 1 MFP?

You cannot use at the same time. Simultaneous activation of an Extension authentication KCPS HyPAS application and a non-extension authentication KCPS HyPAS application will adversely affect functions such as the counter acquisition process.

● Can I switch from an extension authentication KCPS HyPAS application to a non-extension authentication KCPS HyPAS application?

Yes, you can. To switch from an extension authentication KCPS HyPAS application to a non-extension authentication KCPS HyPAS application, or vice versa, please follow the steps below.

1. Deactivate the HyPAS application currently in use.
2. Install and activate the new HyPAS application
3. Delete the HyPAS application that was deactivated in step 1.

Please note that cache information in the HyPAS application and unsent job log information will be deleted.

● Are there any limitations when using the MFP in combination with other extension authentication HyPAS applications (KNM/aQrate)?

Non-Extension authentication KCPS HyPAS application will not be able to use ID Card authentication. Also, if you want to use with other extension authentication HyPAS applications (KNM/aQrate), please configure the following settings.

● KNM/aQrate: Turn off Job Archiving setting
● KCPS: Turn off FAX forwarding setting

5.4. Supported KX Driver versions

Supported KX Driver Versions: Latest version (8.2 or later)

Supported PDL: PCL-XL

The operation of KXv4 driver and KX driver for Universal Printing is not guaranteed.

5.5. Supported KYOCERA Mobile Print versions

KYOCERA Mobile Print supports the feature to log in to KCPS and upload jobs from v3.2.

Microsoft Entra ID authentication (formerly Azure AD authentication) for KCPS has been supported from v3.4. However, authentication using Google Workspace is not supported. Job spooling function from KYOCERA Mobile Print is not supported when authentication using Google Workspace is enabled.

6. License

Users may purchase a license for each device, depending on length of the use. The unit of the period is 1 month.

Discounts are available for customers who use many devices. Users may purchase licenses with volume zones set according to the number of licenses used. The applicable volume zone is determined by the closing date of the month in which the license was purchased.

6.1. License items for Kyocera branded items

	License name	Description
1	KCPS monthly license 1-9	License required to use for 1 month (same hereafter) 1-9 devices that can be registered within a unit month.
2	KCPS monthly license 10-39	10-39 devices that can be registered within a unit month.
3	KCPS monthly license 40-99	40-99 devices that can be registered within a unit month.
4	KCPS monthly license 100-399	100-399 devices that can be registered within a unit month.
5	KCPS monthly license 400+	400 or more devices that can be registered within a unit month.

6.2. License simulation

	Case	License to purchase
1	Purchased licenses for 40 devices x 12 months on April 10.	480 (40x12) units of "KCPS/TACPS monthly license 40-99"
2	Purchased licenses for 40 devices x 12 months on April 10 and purchased additional licenses for 60 devices x 12 months on April 20.	1200 (100x12) units of "KCPS/TACPS monthly license 100-399"
3	Purchased licenses for 40 devices x 12 months on April 20 and purchased additional licenses for 60 devices on May 10.	April: 480(40 x 12) units of "KCPS/TACPS monthly license 40-99" May: 720(60 x 12) units of "KCPS/TACPS monthly license 40-99"

6.3. Trial period

You can allow customers a period of time to try out the license before purchasing it. Check the trial period check box when you create the organization. You can choose either the end of the current month or the end of the next month for the trial period. For more information, see the Provider Guide.

6.4. Notes

If you purchase licenses in separate times, there may be cases where the expiration date of the licenses you purchased earlier expires. Please note that if the number of devices registered on the server falls below the number of licenses, all devices will become unusable.

In this case, you can make the number of registered devices the same as or less than the number of licenses, and then you will be able to use them again.

7. Appendix

7.1. Supported languages

The following table shows the list of languages supported by KCPS.   (Supported: ✔)

Language	Web UI (Provider /Customer Portal)	HyPAS	Desktop client	Chrome Extension	Provider Guide	Admin Guide	User Guide
English	✔	✔	✔	✔	✔	✔	✔
German	✔	✔	✔	✔	✔	✔	✔
Spanish	✔	✔	✔	✔	✔	✔	✔
French	✔	✔	✔	✔	✔	✔	✔
Italian	✔	✔	✔	✔	✔	✔	✔
Turkish	✔	✔(*)	✔	✔	✔	✔	✔
Japanese	✔	✔	✔	✔	✔	✔	✔
Chinese (Traditional)	✔	✔(*)	✔	✔	✔	✔	✔
Korean	✔	✔(*)	✔	✔	✔	✔	✔
Thai	✔	✔(*)	✔	✔	✔	✔	✔
Vietnamese	✔	✔(*)	✔	✔	✔	✔	✔
Portuguese (Brazil)	✔	✔(*)	✔	✔	✔	✔	✔
Dutch	✔	✔(*)	✔	✔	-	-	-
Hebrew	✔	✔(*)	✔	✔	-	-	-
Bulgarian	-	✔(*)	✔	✔	-	-	-
Czech	-	✔(*)	✔	✔	-	-	-
Greek	-	✔(*)	✔	✔	-	-	-
Hungarian	-	✔(*)	✔	✔	-	-	-
Lithuanian	-	✔(*)	✔	✔	-	-	-
Polish	-	✔(*)	✔	✔	-	-	-
Romanian	-	✔(*)	✔	✔	-	-	-
Slovenian	-	✔(*)	✔	✔	-	-	-
Arabic	-	✔(*)	-	-	-	-	-

(*) Option language FW is required for the models that do not support mass storage as standard.

7.2. Supported models

The following table shows the list of supported models.

Use the latest firmware to prevent unexpected troubles.

7.2.1. HyPAS application support models

The following models require the HyPAS application to be installed and used.

	Kyocera brand	Note
A3 MFP	TASKalfa 6053ci TASKalfa 5053ci TASKalfa 4053ci TASKalfa 3553ci TASKalfa 3253ci TASKalfa 2553ci	-
	TASKalfa 7054ci TASKalfa 6054ci TASKalfa 5054ci TASKalfa 4054ci TASKalfa 3554ci TASKalfa 2554ci	-
	TASKalfa 7004i TASKalfa 6004i TASKalfa 5004i TASKalfa 4004i	-
	TASKalfa 6003i TASKalfa 5003i TASKalfa 4003i	-
	TASKalfa 6052ci TASKalfa 5052ci TASKalfa 4052ci TASKalfa 3552ci TASKalfa 3252ci TASKalfa 2552ci	-
	TASKalfa 9003i TASKalfa 8003i TASKalfa 7003i	-
	TASKalfa 8353ci TASKalfa 7353ci	-
	TASKalfa 4012i TASKalfa 3212i	-
	TASKalfa MZ4000i TASKalfa MZ3200i	-

	ECOSYS M8130cidn ECOSYS M8124cidn	• Required SD card or SSD option.
	ECOSYS M4132idn ECOSYS M4125idn	• Required SD card or SSD option.
	Kyocera brand	**Note**
A4 MFP	TASKalfa 358ci TASKalfa 408ci TASKalfa 508ci	-
	TASKalfa 308ci	• Required SD card or SSD option. • TASKalfa 307ci and 301ci are NOT currently supported.
	ECOSYS M3860idnf ECOSYS M3860idn	• Required SD card or SSD option.
	ECOSYS M2640idw	• Required SD card and RAM option
	ECOSYS MA4000wifx	• Required SD card and RAM option
	ECOSYSM3660idn ECOSYSM3655idn ECOSYSM3145idn ECOSYSM3645idn	• Required SD card or SSD option.
	ECOSYSM6230cidn ECOSYSM6630cidn ECOSYSM6235cidn ECOSYSM6635cidn TASKalfa351ci	• Required SD card or SSD option.
	TASKalfa352ci	• Required SD card or SSD option.
	ECOSYS MA4500ix ECOSYS MA6000ifx ECOSYS MA5500ifx ECOSYS MA4500ifx	• Required SD card or SSD option.
	ECOSYS MA3500cix ECOSYS MA3500cifx ECOSYS MA4000cix ECOSYS MA4000cifx TASKalfa MA3500ci TASKalfa MA4500ci	• Required SD card or SSD option.

7.2.2. Models not supporting HyPAS application

The following models do not support the installation of HyPAS applications. These models do support direct printing from the desktop client.

	Kyocera brand	Note
A4 MFP	ECOSYS M2600cwfx	
	ECOSYS M2600cfx	
	ECOSYS MA2101cwfx	-
	ECOSYS MA2101cfx	
	ECOSYS M2600cwx	-
	ECOSYS MA4000x	
	ECOSYS MA4000fx	-
	ECOSYS MA4000wfx	
A4 Printer	ECOSYS PA6000x	
	ECOSYS PA5500x	
	ECOSYS PA5000x	-
	ECOSYS PA4500x	
	ECOSYS P2600cwx	
	ECOSYS P2600cx	
	ECOSYS PA2101cwx	-
	ECOSYS PA2101cx	
	ECOSYS PA4000x	
	ECOSYS PA4000wx	-

7.3. Fax forwarding support models

When a MFP receives a fax, it can transfer the fax image as a PDF document to third-party cloud storage. The following models are fax forwarding support models.

Fax forwarding support models	
Iris 2 series	TASKalfa 6053ci, 6007ci, etc
Iris 2020 series	TASKalfa 7054ci, 7008ci, etc
Iris2020 mono series	TASKalfa 7004i, 7058i, etc
Iris 2 mono series	TASKalfa 6003i, 6057i, etc
Iris series	TASKalfa 6052ci, 5052ci, etc
Zeus 4 series	TASKalfa 9003i, 9057i, etc
Mercury 4 series	TASKalfa 8353ci, 8507ci, etc
Tomcat 3 series	TASKalfa 4012i, 4062i, etc
Tomcat 4 series	TASKalfa MZ4000i, MZ3200i, etc
Perseus 2 series	TASKalfa 358ci, 352ci, etc (except 308ci and 302ci)

8. Contact Information

If you have any questions or comments, please contact us using the following information below.

https://www.kyoceradocumentsolutions.co.uk/

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